



Meetings/events feedback form

Date of meeting: 1st August 2011

Title of meeting: Staffordshire CC Health and Social Care Overview and Scrutiny Committee

Audience: 8 County and 8 District Councillors, Scrutiny Officers, Cabinet Members and the Public

LINK representative(s) attending: Dave Bassett

LINK representative completing feedback form: Dave Bassett

Rationale (*Why are we attending the meeting event*). *Note – if you are delivering a message/presenting re: what the LINK is about this needs to complement the standard presentation. If not provide details of message given.*

I attend as a co-opted non-voting member of LINK ensuring communication and avoiding duplication of effort between the two organisations.

What were the main issues to come out of the meeting/event from the LINK perspective?
(*List between 1 and 6 bullet points would be helpful*).

- We received an update from Alex Robinson from the Patients association on the Speaking Up project on NHS Complaints at Stafford Hospital. The project is now gaining momentum and there are four key work streams:
 1. Expert panel to review sample of complaints using NCEPOD methodology. (National Confidential Enquiry into Patient Outcomes and Death)
 2. Complaints support service starting at the beginning of September.
 3. Digital story telling using Pilgrim Projects to help patients translate their experiences into Patient Voices - Digital Stories.
 4. A Complaints survey to understand complainant's experience of the process and outcomes of the complaint at Stafford Hospital.(A copy of the presentation is available)
- The final report of a sub group of the OSC looking at Cardiac Rehabilitation following a heart attack across Staffordshire was presented to the committee and the Cabinet member for health and wellbeing. The main highlights were :
 1. Cardiac rehab at a cost of £600 per patient is effective in reducing further attacks and admissions to Hospital. (£1500 per day) so good for patients and cost effective.
 2. There is currently a significant discrepancy between the service available in the South of the County (75% uptake) and the North (35% uptake). This has been referred via the Cabinet member for health and wellbeing to the Director of Public Health for further investigation with a recommendation that investment in the North needs to be increased.(A copy of the full report is available)
- Staffordshire's OSC is one of eight around the country that has been selected as a pathfinder for developing the role of Scrutiny in the changing NHS landscape. I will be attending a workshop in relation to this on 15th August.
- Further public accountability sessions are being arranged with the acute trusts. We had one with Stafford last week and a further one with Burton Hospitals Trust is planned for November and this time will be held in Burton so that it is more accessible to the public.
- The OSC is reviewing its work programme on 5th September and it is therefore an opportune time to submit suggestions and harmonise with our work plan.
- I will be attending an OSC visit to UHNS A&E department on 19th August with a small number of Councillors.

