



## Meetings/events feedback form

**Date of meeting:** 12/4/2011

**Title of meeting:** Transforming Community Services - PPI The Way Ahead) at Uttoxeter Racecourse

**Audience:** Representatives of NHS North Staffs, South Staffs PCT and Stoke PCT, Staffs County Council, and others involved in public engagement across Staffs

**LINK representative(s) attending:** Paul Carpenter

**LINK representative completing feedback form:** Paul Carpenter

**Rationale** (*Why are we attending the meeting event*). Note – if you are delivering a message/presenting re: what the LINK is about this needs to complement the standard presentation. If not provide details of message given.

**By invitation and to listen to presentations and network with reps involved in public engagement.**

**What were the main issues to come out of the meeting/event from the LINK perspective?** (*List between 1 and 6 bullet points would be helpful*).

- 1) Presentations by Julia Holding (NHS West Mids), Jessie Cunnett (Engaging Communities) and Jane Landick (SSSFT NHS). Included different public engagement processes from move towards shared decision making in West Mids (GPs trained to share decisions on healthcare options with patients) and PROMS (Patient reporting outcome measures);**
- 2) Roundtable discussions on engagement methods, which highlighted the many various ways different organisations and individuals do things;**
- 3) Summary by Stuart Poyner of Combined Community PCT and the opportunity to underline our offer to assist with peer reviews when the PCT is ready to provide this function;**

**Action Points/How can the LINK help?** (*Bullet points re: what, if any, requests for LINK help were received and from who plus who needs to follow up?*)

**No specific action points for the LINK as this was purely an opportunity to assess how other organisations were dealing with public /patient engagement issues.**