

Chief Executive's Office

11th November 2011

Mrs B Mawby
Chairman
UHNS Sub-Committee
Stoke on Trent LINK

Trust Headquarters
Royal Infirmary
Princes Road
Hartshill
Stoke on Trent
ST4 7LN

Tel: 01782 555481

Dear Mrs Mawby

Thank you for your letter and report dated 19th September 2011 regarding the Enter and View visit by Stoke on Trent and Staffordshire LINK on 6th September 2011.

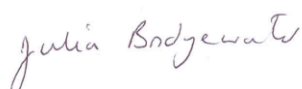
Matron Meehan has reviewed your report and returned her informal comments on 20th October 2011. These comments have now been formalised into the attached action plan.

Matron Meehan would like to offer her sincere thanks for the accurate and constructive feedback that you provided and to apologise for the delay in sending you the formal response.

If you would like further clarification, in the first instance, please do not hesitate to contact Ms Debra Meehan, Matron Musculoskeletal Directorate on 01782 553107.

Kind regards.

Yours sincerely



Mrs Julia Bridgewater
Chief Executive

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