



Staffordshire LINK A&E Feedback Phone Line:

01785 887994

Following the temporary closure of the out of hours (10.00pm – 8.00am) A&E Department at Stafford Hospital, Mid Staffordshire NHS Foundation Trust, Staffordshire LINK are undertaking an engagement exercise aimed at monitoring the impact of the closure of this A&E service on patients and their relatives.

We are asking the public to contact us with their experience of accessing the A&E service out of hours and to facilitate this we have set up a telephone line and an online survey to capture people's experiences, positive or negative, and will use the information received to feed back to the Primary Care Trust and Stafford Hospital, what people have told us about their experiences.

If you would like to contact the LINK to share your personal experiences of A&E services, the LINK A&E Feedback phone number is 01785 887994. There is an answer phone on this number 24 hours a day, 7 days a week and calls will be returned as soon as possible. We are also recruiting volunteers to answer calls during the day. Alternatively, you can complete a simple feedback form via our website at www.staffordshirelink.org.uk