



Meetings/events feedback form

Date of meeting: 06/12/2010

Title of meeting: Joint Commissioning Unit Update

Audience: Amy Jones Quality Assurance Manager

LINK representative(s) attending: David Loades & Jackie Owen

LINK representative completing feedback form: David Loades

Rationale (*Why are we attending the meeting event*). Note – if you are delivering a message/presenting re: what the LINK is about this needs to complement the standard presentation. If not provide details of message given.

For an open meeting to introduce the LINK and to explain how we can help this department currently and in the future.

What were the main issues to come out of the meeting/event from the LINK perspective? (*List between 1 and 6 bullet points would be helpful*).

- 1) Introduce the working plans of the LINK**
- 2) Covered in detail how the LINK gather information and how we can use it**
- 3) Explanation concerning the Enter & View program currently run by the LINK**
- 4) How the current JCU works**
- 5) A plan for future involvement between the two groups.**

Action Points/How can the LINK help? (*Bullet points re: what, if any, requests for LINK help were received and from who plus who needs to follow up?*)

Amy explained that her contract monitoring team are now spread across four districts which is a reduction from the previous arrangement. This has resulted in her having 4 officers who are responsible for working across the four districts and visiting care homes and other bodies where a joint commission is in place. After a detailed discussion Amy is confident we can work together especially in the areas of joint data and with the use of our Enter & View team. Concern was expressed over the level of monitoring so when we move forward the level of expectation and the fee back reporting will need to be in line with the working tools the JCU are currently working within. This will need to involve some self & natural awareness training for those enter & view volunteers involved. All together a very positive reaction from a team of people we as a LINK need to have a good working relationship with.