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South Staffordshire **NHS**
Primary Care Trust

Patients' Choice Quality & Excellence Awards



closing 26 June 2009

nominate
today - don't delay

South Staffordshire **NHS**
Primary Care Trust

South Staffordshire Primary Care Trust

Patients' Choice - Quality & Excellence Awards

South Staffordshire Primary Care Trust (PCT) is launching the Patients' Choice – Quality and Excellence Awards to recognise high quality of care and excellence in healthcare service delivery across the whole of South Staffordshire.

The PCT is inviting local residents to nominate members of staff or teams who have been outstanding in the quality of care that they have delivered and the sheer excellence of their work and dedication to the service and to their patients.

There is also an Award for Public Involvement which recognises individuals or groups outside of the NHS who have greatly contributed to improving the health of the population of South Staffordshire.

The PCT is asking for nominations from patients and members of the public across South Staffordshire.

Awards

Nominations should reflect all the services offered in healthcare across the South Staffordshire PCT area which includes Cannock Chase, Stafford Borough, South Staffordshire District, Lichfield District, Tamworth Borough and East Staffordshire Borough.

There are over 300 different careers in the health service ranging from medical staff and community staff to administration staff. This includes people who work in hospitals, GP surgeries, health centres, dental surgeries, pharmacies and a variety of other locations and within the community itself.

You have the opportunity to nominate individuals or teams in all roles and locations. The seven awards will recognise:

- High Quality Services
- Positive Patient Experiences
- Organisational Efficiency
- Excellence in Individual or Team Achievements

1. Team Award

A local NHS team consistently providing high quality services, showing team working practices that have improved the way services are delivered to patients (the team may directly or indirectly provide patient services). The team should demonstrate working flexibly and have a 'can do approach' and be a best practice example of a team making the best use of resources to deliver a service.

2. Individual Excellence Award

A local NHS employee, clinical or non-clinical who has made a significant and positive difference to the care of patients and has gone the extra mile, over and above their day-to-day duties showing excellence and commitment and made a measurable contribution to the NHS.

3. Innovation Award

A local NHS team or individual who has developed a local innovation or invention which has contributed significantly to improve patient services in South Staffordshire.

4. Award for Public Involvement

Many local residents are engaged in activities with the local NHS formally or informally, and we would like to recognise any individual or group who has supported the PCT and local health economy to address inequalities of service delivery, resulting in healthcare which meets local needs.

5. Award for Clinical Excellence

An NHS individual or team that performs 'over and above' the standard expected of their role. The award will be given for quality and excellence, acknowledging exceptional personal contributions. The team or individual will have to demonstrate a commitment to delivering high quality patient care, and to the continuous improvement of the NHS.

6. Award for Technical Excellence

An NHS individual or team which has used their knowledge, experience and skills to meet significant technical challenges across a range of NHS services including healthcare science, health informatics or wider healthcare roles that may have less direct patient contact, but provides a massive back-up operation around the clock.

7. PCT Carer of the Year

All carers are special and this award represents an opportunity to acknowledge someone you feel deserves special recognition. Perhaps the person you are going to nominate does not see themselves as a carer, but simply as someone who cares for a partner, parent, child, relative or friend.

Nominations

Patients, the public, stakeholders and staff can make nominations for the awards. There is no limit on the number of nominations but no individual or teams or members of their family can nominate themselves for an award.

The closing date for nominations is **Friday 26 June 2009** and entries received after this date will not be considered.

Nominations will be judged by a panel based on the criteria outlined here.

The Event

The awards will be presented at a ceremony to be held on Wednesday 9 September 2009 at Staffordshire County Showground, Stafford.

nominate today - don't delay

Awards nomination form

Award Category: _____

Name of person/team being nominated: _____

Job title of person being nominated or leader of team being nominated: _____

Department, location and organisation of person/team being nominated: _____

Reason for nomination: (please provide no more than 300 words. Continue on separate sheet, if necessary). Please tell us why this individual or team deserve to win the award for which you are nominating them, based on the criteria for the award.

Name of person/group making the nomination: _____

Address: _____

Postcode: _____

Contact telephone number: _____ Contact email address: _____

Signature: _____ Date: _____

Tear off, moisten and fold.